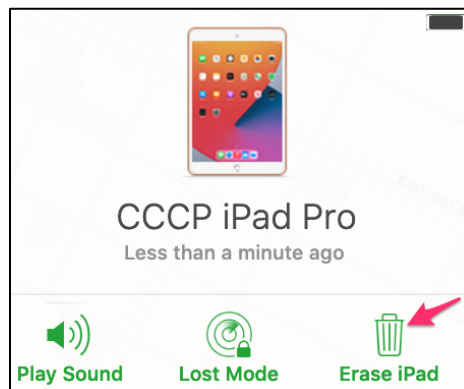
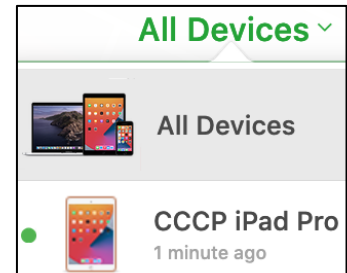


Turn off Activation Lock on a device via iCloud

If you forgot to turn off Find My [device] before you sold or gave away your iPhone, iPad, iPod touch, Mac, or Apple Watch, you can turn off Activation Lock using Find My iPhone on iCloud.com.

1. Go to iCloud.com and sign in with your Apple ID and password.
2. Click on the **Find iPhone** icon.
3. In Find My iPhone on iCloud.com, click **All Devices**, then select the device you want to erase.

If you don't see All Devices, it's because you've already selected a device. Click the name of the current device in the center of the toolbar to access the Devices list, then select a new device. Once you click on the device, a device control screen appears, as seen below:

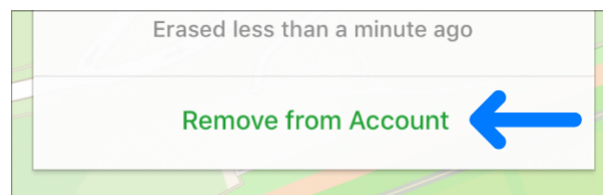


4. Click **Erase (Device)**

Because the device isn't lost, don't enter a phone number or message when prompted.

If the device is offline, the remote erase begins the next time it's online. You receive an email when the device is erased.

5. When the device is erased, click Remove from Account.



All your content is erased, and someone else can now activate the device.