



Current Service Rates

Computer Services

Desktops | Laptops | Software

PC Service.....	\$125.00/hr
Apple® Service.....	\$150.00/hr

Network Support

Engineer Network Support.....	Starting at \$190.00/hr*
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*Rate is dependent upon the scope of the project.

Video Services

Consumer Video.....	\$115.00/hr
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Diagnostic

Diagnostic Fee (desktops/laptops/software).....	\$55.00*
Diagnostic Fee (consumer video/AV).....	\$67.50*

*Covers time/materials needed for diagnosis.

*Estimated repairs do not include sales tax or shop supplies.

*In-house service rates are billed in 15 minute increments with a 30 minute minimum.

*On-site service rates are billed at a one hour minimum.

Note: Software-related issues, consumables, and cleanings are not covered under any warranty.

A credit card number is required at time of drop off for all equipment brought to this service center for estimate, repair, or cleaning. The credit card number is to hold the right for payment of the diagnostic fee and disposal charged in the event you choose not to pick up your equipment. Otherwise, payment is due upon pickup of your equipment.